



We're in this
together.



Annual Report
2013-2014

“During a time where everything seemed hopeless, I felt like someone in the world genuinely cared. I wasn't judged for asking for help and I was given the help I needed.”

JFCS provides social services that improve the lives of adults, families, and children in the Jewish and general communities.



Carrie Hoops
Interim Executive Director



Les Soltesz
JFCS Board President

*From July 1, 2013
to June 30, 2014,
JFCS served **1,930**
community members.*

Dear Supporters:

Jewish Family & Child Service (JFCS) is honored to present you with this 2014 Annual Report. Our fiscal year ending June 30, 2014 was a remarkable one of change and achievement for the agency:

JFCS expanded its Disability Support Services by contracting with Developmental Disabilities Services of Multnomah and Clackamas Counties to provide state-certified skills training and behavioral supports to youth 8-17; we now serve youth *and* adults. We also began providing a parent support group and state-certified support services at Kehillah Housing, a residence promoting independent living for people with developmental disabilities which is owned and operated by our long-time partner, Cedar Sinai Park.

JFCS succeeded in its efforts to diversify funding and strengthen and sustain services. We received two-year grant funding from Meyer Memorial Trust for bridge operating support while we implement our Strategic Plan. Our agency hosted the second annual “Celebrate Our Caring Community” luncheon to benefit all programs and exceeded our financial goal for the event. JFCS has also met its year-to-date benchmarks as a member of the Oregon Jewish Community Foundation’s Life and Legacy initiative, launched in 2013. This helps build our endowment to invest in future programming.

Looking forward, JFCS began a new contract in the fall of 2014 with Multnomah County to provide in-home mental health services for seniors. This strengthens our in-home service delivery model and safeguards the health and wellbeing of isolated seniors. We are excited to begin this new partnership as well as continue leveraging partnerships with other agencies in order to optimize resources and fill gaps in service.

None of this could ever be accomplished without the efforts of our dedicated board, staff, volunteers, and **YOU**, our supporters. We express heartfelt gratitude to all of you whose generosity helps us provide hope to those living in the greater Portland area.

Join us as we take pride in our accomplishments in 2014 and look forward to good things to come.

Sincerely,

Carrie Hoops
Interim Executive Director

Les Soltesz
Board President

Our Mission

To improve the lives of adults, families, and children in the Jewish and general communities.

Our Vision

Everyone receives the help they need to lead happy, productive lives. JFCS is a trusted source of care and support meeting diverse, changing needs.

Our Values

Tradition

Excellence

Respect

Accountability

Compassion

Collaboration

Program Highlights



Lifeline Services

Lifeline Services offer wraparound support such as emergency aid, case management, homemaker assistance, companionship, and specialized assistance for Holocaust survivors.

Emergency Aid

Case managers work with community partners to quickly fulfill requests for food, school supplies, clothing, rent and utility assistance, and vital medications. JFCS holds an annual Thanksgiving Food Box Drive and Adopt-A-Family campaign so that all community members can partake in the abundance of the holiday season.

Homemaker Assistance & Holocaust Survivor Services

Homemaker assistance and specialized services for Holocaust survivors help our seniors, many of whom are low-income and isolated, to age in place with dignity and the highest quality of life. We offer bilingual (Russian/English) case management, assistance with reparations and compensation, and homemaker assistance such as light housekeeping, companionship, and transportation. Culturally competent and compassionate services honor our elders.



“A good leader at work, I have learned, is someone who is a caring, dedicated professional—someone who values their position and doesn’t just view it as a job. Since I have known you for a few years, you have been attentive, showing a true, sincere, and kind attitude. Being a Holocaust survivor, for me this is so priceless. The grant is well spent having you in your position! My sincere love...”

“Please accept our sincere thank you for the Thanksgivukkah food and gifts. We are truly humbled by your generosity. Please know that without your gifts, our holiday would have been extremely thin this year! We wish you Happy Holidays and a Happy New Year.”

“My father’s homemaker assistant is an angel who walked into his life. When she comes, she knows exactly what to do. When my dad is happy, I am happy too.”



Disability Support Services

Disability Support Services include TASK, which began as a grassroots program 16 years ago to meet the needs of Jewish children with disabilities and their families, and Partners for Independence (Partners), launched in 2010 to expand our array of services to people with disabilities.

TASK (Treasuring, Accepting & Supporting Kehillah)

TASK promotes inclusion for people of all ages with disabilities so they may fully participate in the community. We advocate for individuals and their families throughout the life cycle by providing culturally competent case management and social activities, and by raising awareness through education, mentoring, and advisement within Jewish schools, synagogues, and other agencies.

Partners for Independence

Partners helps adults and youth with developmental disabilities live independently and become more involved in their community. State-certified skills training and behavior consultation help people make progress toward their self-directed goals. These include volunteering, managing finances, cooking, participating in recreational activities and much more.

“When faced with a diagnosis of a disability, parents do best connecting with TASK.”

Case Study

JFCS's Inclusion Specialist conducted a home visit for a family who had heard about our TASK program. At issue was what was next for their son—a high functioning, recent college graduate with developmental disabilities. The family had no idea what he would do, where he would live, or what employment options awaited him. The Specialist walked them through next steps: intake at the county DD office; establishing a special-needs trust; applications for government-subsidized housing and supplemental security income; and accessing brokerage and employment services. They were shocked that no one had guided them like this until now. Since then, they've participated in parent meetings, and their son has qualified for brokerage supports and started receiving services through our Partners program.

Mary's Success

Mary met a major goal of hers—to move out on her own. With the help of her provider, she has been able to learn how to budget bills and groceries and explore her new neighborhood. Each goal reached gives Mary the confidence to do more on her own. “I’m proud that I moved out. I’m very pleased with the help that I have gotten from JFCS, especially the first time I paid my rent.”




Counseling

JFCS's Counseling program offers effective, high-quality services in the tri-county area to individuals, couples, and families facing life's challenges. Our priority is to provide confidential support based on trust, empathy, and understanding to ensure our clients feel safe, empowered, and able to make progress toward their goals. With a focus on valuing each individual's unique identity, life experience, and social context, we deliver support to those who need it most. Our services assist those dealing with: major life transitions; older adult and caregiver needs; ongoing or acute medical issues; relationships and interpersonal issues; struggles with mood, anxiety or overwhelming thoughts; and self-esteem issues.

Our caring Counseling team and program:

- includes Licensed and Masters level providers;
- provides population-specific and low-cost services as needed;
- offers our clients as many treatment options as possible and assesses for sliding scale and discount rates for those without insurance;
- accepts most Medicare, and commercial insurance according to plan provisions.



*“The counseling services
that I received at JFCS
changed my life.”*

Volunteer & Intern Services

Volunteers and interns are the heart of JFCS. Our “Mensches in the Trenches” Volunteer and Intern Program consists of more than 200 volunteers and interns bringing a rich, diverse background of talent, education, experience, and compassion to help make a difference in the lives of our clients. They strengthen the impact of our services through their direct support to clients, especially isolated seniors and low-income individuals and families, and augment the work of our staff, bringing new insights and energy. Indeed, they are our greatest asset.

“With your loving kindness, support, and referral to community resources, I have a chance to survive—and hopefully help others. Today is a better day.”



Program Impact

Emergency Aid served

357 clients

and

1,676 community members

Homemaker Assistance served

83 seniors and people with disabilities

107 Holocaust survivors

were served through Café Europa and other monthly activities

Partners served

83 clients

Through TASK's ongoing parent support groups, monthly social and recreational activities, and state-certified support services, we served

73 clients

and

254 community members

100 new volunteers

were recruited and we launched a volunteer e-newsletter

133 clients

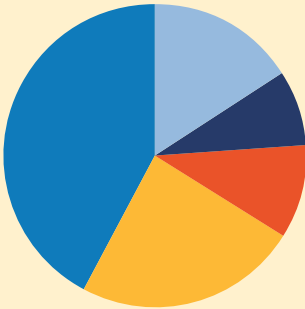
were served through individual, couples, and family counseling, and we provided bi-monthly group counseling sessions on healthy aging to residents in assisted living.

5,509 hours

of service were contributed by volunteers and interns, an in-kind value of \$117,617

Financials

Total Expenses \$1,532,375



- 42% Lifeline Services
- 24% Disability Services
- 10% Counseling
- 8% Fundraising
- 16% Management & General

Total Revenues \$1,514,352



- 40% Grants
- 18% Jewish Federation of Greater Portland
- 18% Program Service Fees
- 9% Endowment & Other
- 15% Contributions & Events

Life & Legacy



PROGRAM PARTNER

Jewish Family & Child Service is proud to be one of the ten organizations selected in Oregon and SW Washington to participate in LIFE & LEGACY, a partnership of the Harold Grinspoon Foundation and the Oregon Jewish Community Foundation. The program promotes after-lifetime giving to benefit and build endowments for local Jewish day schools, synagogues, social service agencies, and other Jewish entities.

You've been our partner for years. Thanks to your support, whether someone has an immediate, one-time need or seeks long-term support, one phone call to JFCS guides them from crisis to calm, from anguish to awareness, from isolation to support.

By making a legacy gift, you will be part of JFCS beyond your lifetime.

It's easier than you think and more meaningful than you know:

- 1 There is no minimum amount required.
- 2 Your legacy gift can be directed to a specific JFCS program.
- 3 Your legacy gift can be funded during your lifetime or distributed from your estate.

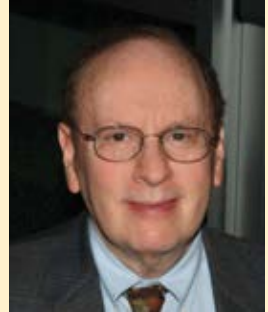
To learn more about how to create your Jewish Legacy, please contact Carrie Hoops, Interim Executive Director, at 503-226-7079 ext.113.

“Today, I am deeply committed to JFCS through my involvement with the agency’s Board of Directors. In addition to making significant financial contributions over the last few years, I feel strongly that after I am gone, I want to leave a legacy gift that will help JFCS continue to provide critical social services to the community. This commitment to the community dates back to 1947. This is why I decided to participate in the Life & Legacy program.”



Les Soltesz
JFCS Board President

“Since its founding, JFCS has been an integral part of the Portland Jewish community. I became a member of the Board of Directors in 1972 and served as a board member for ten years, including two years as president. I was able to see the amazing services JFCS provided to the community, and have continued to follow the progress of the agency through the years, especially its role in resettling Jews from the former Soviet Union. The agency has continued to provide services to people with disabilities as well as meet their mental health needs. I rejoined the board four years ago and wish to see JFCS remain a permanent support agency for the community. To ensure this role for JFCS I have made a legacy gift in planning for my estate. Planning such a gift also benefits JFCS with additional financial support from a national foundation, so the added benefit to the agency makes it even more worthwhile to plan a legacy gift to ensure its long-term survival.”



Richard B. Dobrow, M.D.
JFCS Board Member



The Jewish Family and Child Service Legacy Society recognizes and honors those individuals who decide to make a donation that lives on in perpetuity ensuring that essential JFCS programs and services will be here to serve the generations to come. You can become a member of our Legacy Society by creating an endowment during your lifetime or by including JFCS in your will or estate plan.

We honor those listed below who have notified JFCS in 2014 of their intention to make a legacy gift to preserve our future:

Ron & Judy Applebaum

Gloria Bacharach

Melissa Bloom

Stephen & Beverly Bookin

Stephen A. & Toby F. Blake

Kathy & Norman Chusid

Nathan F. Cogan

Lee J. Cordova

Richard B. Dobrow

Marian Fenimore

Bob and Lesley Glasgow

Miriam Hecht & Ivan Zackheim

Randy Katz

Paul Norr

Les Soltesz

Jennifer & Ken Zeidman

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Norman & Kathy Chusid
Randy Katz
& Peter Wigmore
Leah & Marvin Nepom
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Jason Zidell

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info@JFCS-Portland.org

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- Stacy Buckley, *Partners for Independence Program Director*



Guided by the wisdom and values of our tradition, Jewish Family & Child Service (JFCS) provides social services that improve the lives of adults, families and children in the Jewish and general communities.

We envision a future in which families thrive with access to the help they need to lead healthy, happy, and productive lives.

In Jewish tradition, the tree is a symbol representing growth, responsibility and stability. The tree is grounded by three foundational tenets—to act justly, charitably, and to make the world a better place.

Like the tree, JFCS is rooted in helping others. Our programs—like protective branches of the tree—help people meet their basic needs; allow people to heal, age and thrive with dignity; and assist individuals with disabilities and their families to learn how to live full, independent lives while participating in their communities.

And also like the tree, JFCS thrives when tended to by caring individuals like you. Your support enables our tree to stay rooted in tradition and community values, and allows it to bear the fruit that nurtures others. Planting trees today provides for our vibrant future.

Please consider making a donation to JFCS today.

TO LEARN MORE OR DONATE

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We couldn't have done this without you.

Your support makes all of this
work possible. Together, there
is hope for a better tomorrow.

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