



JFCS

Jewish Family & Child Service

ANNUAL REPORT 2019-2020



*JFCS celebrates Rich Meyer and his weekly donation of
challah to JFCS clients delivered by Janet Menashe*



*Holocaust Survivor Homemaker
Assistants deliver weekly hot
meals to Holocaust Survivors*

THE TEAM

JFCS Mission: Improve the quality of life and self-sufficiency of the Jewish and broader communities throughout the Portland metro area in accordance with Jewish values.

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Mental Health Social Worker

Stephanie Lee, MSW,
Mental Health Social Worker

Disability Support Services:

Janet Menashe, TASK & Tikvah
Program Inclusion Specialist

Dear Friends,

This last year has certainly been a challenge for almost everyone in our community.

If a pandemic wasn't enough, our nation has been struggling with prioritizing religious and individual

freedoms with the goal of public health and protecting our citizens. The George Floyd murder and BLM movement may finally bring about police reform and equal protection for minorities. Portland was center stage for protests, criticism, and often aggressive government responses. Our nation debated loss of life versus property loss.



At JFCS, we have found a way to come together to rise to the occasion and serve the needs of our community. It hasn't always gone smoothly, but change is never easy. Fortunately, thanks to the many members of our community stepping up in this time of need, we are on solid financial footing - for ourselves and for our constituents!

Warm Regards,

Larry Holman
JFCS President

COUNSELING

Our Counseling team and programs offer compassionate, trauma-informed services to individuals, couples and families facing life's challenges. Our master's level providers are trained in cultural competencies and maintain confidentiality for every client.

With the unexpected onset of the COVID-19 pandemic, our Counseling teams had to quickly pivot to virtual programs to serve our clients. The teams launched **Community Connections** Zoom meetings for community members and telehealth services for clients experiencing mental-health challenges, particularly isolation. One key benefit of moving services on-line is our Intake Portal now is accessible 24/7 for new clients seeking JFCS services.

STORY

One 30-year old single parent lost her job once the pandemic took hold. She was feeling overwhelmed and alone. Our counselors **provided her counseling free of charge** as she navigated a three-month job-search process. Happily, soon thereafter she'd secured a new job and re-established her support system of making regular connections with friends and family.



OUR RESPONSE TO COVID-19



More than 150 educators, parents, teens and children participated in child-centered workshops provided by JFCS's Child & Family Therapy Clinician.



Launched *Community Connections*, starting with Weekly Zoom group for COVID-19 coping.



88 seniors each received 8 sessions of in-home and then remote counseling for isolation and depression.

"Thank you so much for all your support, understanding, compassion and motivation during these last months since COVID-19 outbreak. Without your support, these months would have been most unbearable."

DISABILITY SERVICES

The onset of the pandemic impacted some of our services in the near term but even before March 2020 was over, JFCS has implemented individual phone calls to clients to check on their well-being and alleviate their concerns in this uncertain time.

Our clients are capable of so much, including getting silly. To name just one of our **15 Tikvah programs**, Kehillah House last October welcomed 20 Halloween revelers to dress up, bob for apples, carve funny faces into pumpkins, and enjoy a warm meal together. Thanksgiving at Kehillah House provided more of the same — except this time with turkey — for nearly 40 people.

STORY

The pandemic has complicated everything for a neurodiverse woman including her ability to access groceries on a regular basis. In her mid-40s she has been connected to JFCS for many years, JFCS has helped her obtain medical insurance, secure a doctor, and ensured she receives food boxes and gift cards for groceries. Despite COVID-19 and previous financial struggles, these days she maintains her own apartment, takes college classes, and celebrates **financial independence**.

“People sometimes don’t treat me as a whole person [due to my disability],” she says. “With JFCS, I feel safe, understood, and like I have a space you hold for me to take the time to say what I really want to say. I feel like a whole person that deserves respect.” — JFCS client

OUR RESPONSE TO COVID-19



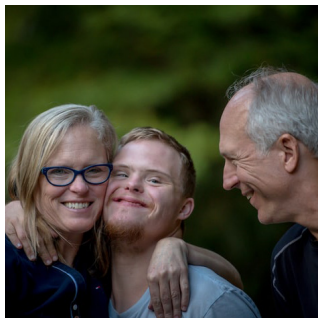
Regular check-in phone calls to TASK & Tivkah members with safety tips and connections.



Friday door delivery of Rich Meyer's challah and a friendly, safe distanced chat.



Assisted families with Individualized Education Plan.



EMERGENCY AID

JFCS received two beautifully timed gifts during the pandemic, your donations combined with these funds made all the difference as clients' needs rocketed and first-time clients began seeking our support especially as drastic job cuts occurred.

Since COVID-19 hit, JFCS has distributed nearly **11 times as much financial** support as in the recent past, primarily to help pay grocery and utilities bills and provide a financial bridge between unemployment checks. Clients also have requested and received temporary shelter, medical services and transportation.

STORY

JFCS has been working with a Jewish individual together with Congregation Neveh Shalom. This individual lives independently and works part-time. Their hours have been drastically cut since the pandemic, and their disability income alone is not sufficient every month. They were concerned about not being able to make their car payment this month, which was creating anxiety about losing their independence and increasing isolation. **JFCS worked with the client** to make their car payment and continued to support as funds allowed.

"I was in such pain, had difficulty eating and needed an emergency dental procedure. The JFCS staff not only helped with the large bill but supported me through finding a dental clinic and getting it scheduled as I was struggling with these simple tasks. I am so grateful." — JFCS client

OUR RESPONSE TO COVID-19

Developed portal and converted all case management and gift distribution to remote; responded to more than 135 families in need.

Community partnerships like JFGP on the Wild Fire funds and Neveh Shalom’s COVID-19 CARES grant increased available resources for those in need.

Staff support has increased to assure quick response time for those requesting assistance.

Types of assistance funds distributed FY2019-2020

Shelter: \$36,618	Transportation: \$1,507
Grocery: \$9,900	Medical: \$1,503
Utilities: \$6,430	Other: \$2,455

HOLOCAUST SURVIVOR SERVICES

Jewish Family and Child Service is the only agency in Oregon certified to serve Holocaust Survivors, and today these most resilient members of our community need twice as much financial support as they did five years ago. While the Claims Conference's support has increased by nearly 100 percent, JFCS's support has increased by 600 percent.

The pandemic has created unique obstacles to providing care for our more than **80 Holocaust Survivors** — including six new to JFCS this year alone — most of whom live at or below the poverty line and span ages 78 to 100. JFCS delivered nearly 1,600 hot meals to Survivors in the first three months of the lockdown, helped pay medical and dental bills, secured appliance replacement and home repairs and provided hearing aids, dentures and eyeglasses.

STORY

An elderly husband and wife, both Survivors, recently came to JFCS for the first time. The couple, both living with significant medical challenges, had received reparations payment and approval from the Claims Conference to receive home care services. JFCS jumped into action, providing the couple an assistant to help with groceries and other household supplies. The pandemic **didn't keep the couple from receiving what they needed**; as Passover approached, JFCS ensured they received a food box from Passover4All.

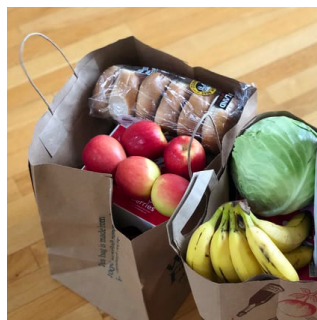
"I want to thank you very much for your efforts providing us with a homemaker. The person who came did such a wonderful job. Thank you for all you do for our beloved Survivors." — JFCS client

OUR RESPONSE TO COVID-19

Researched, initiated and continue to adjust strict safety protocols for service delivery.

More than doubled case management hours to assure client support, communication and connections.

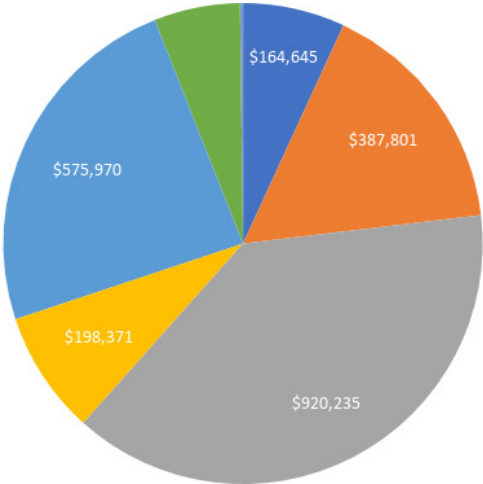
Delivered about four hot meals weekly to Survivors through a caterer specializing in cultural food, as well as delivering Rich Meyer's challah.



FY2019-2020 FINANCIAL SNAPSHOT*

REVENUE | \$2,390,561

- MATERIAL CLAIMS AGAINST GERMANY | \$920,235
- CONTRIBUTIONS & EVENTS | \$575,970
- GRANTS | \$387,801
- PROGRAM & SERVICE FEES | \$203,164
- JEWISH FEDERATION OF GREATER PORTLAND | \$164,645
- ENDOWMENT DISTRIBUTION | \$138,746



*Preliminary, unaudited statement for July 1, 2019 - June 30, 2020. Please feel free to contact us with questions.

BY THE NUMBERS

32 DISABILITY SERVICES (TASK & TIKVAH) CLIENTS

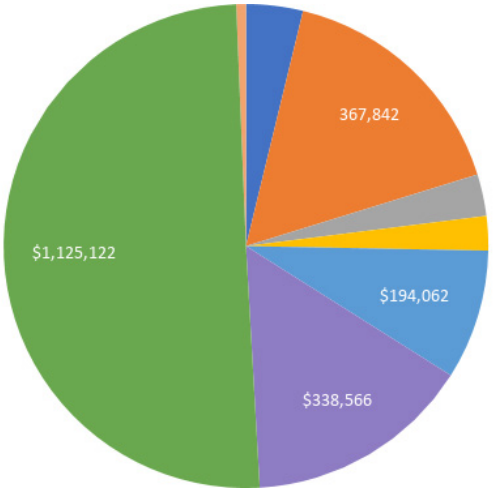
67 EMERGENCY AID CLIENTS

90 HOUSEHOLDS GIFTED BY ADOPT-A-FAMILY.

249 HOUSEHOLDS RECEIVED QUARTERLY FOOD BOXES.

EXPENSES | \$2,238,450

- HOLOCAUST SURVIVOR SERVICES | \$1,125,122
- COUNSELING | \$367,842
- MANAGEMENT & GENERAL | \$338,566
- FUNDRAISING | \$194,062
- EMERGENCY AID | \$84,817
- DISABILITY SERVICES | \$62,332
- VOLUNTEERS | \$51,322
- INVESTMENT LOSS/EXPENSE | \$14,387



80 HOLOCAUST SURVIVOR SERVICES CLIENTS
(INCLUDING 6 NEWLY CERTIFIED SURVIVORS)

335 COUNSELING CLIENTS

129 HOUSEHOLDS RECEIVED THANKSGIVING DINNER BOXES.

LIFE & LEGACY

We are grateful to our supporters who plan on leaving a legacy gift to JFCS. These donations provide a stable funding source to support JFCS programs, in good times and bad, for generations to come.

Jewish Family & Child Service is proud to be one of 10 organizations in Oregon and SW Washington participating in Life & Legacy, a partnership of the Harold Grinspoon Foundation and the Oregon Jewish Community Foundation. The program promotes estate planning and planned giving that can build endowments and guarantee the long-term sustainability of local Jewish institutions and organizations.

As you assess your charitable goals, we hope that you will consider creating a legacy that will provide support for JFCS and benefit the people we serve- in good times and bad, for future generations.

Ron & Judy Applebaum
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Stephen A. & Toby F. Blake
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**Of blessed memory*



Oregon
Jewish
Community
Foundation



MAJOR DONORS \$100,000 and above

Supported by
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 OF GREATER PORTLAND



ועידת התביעות
Claims Conference
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ALFRED LANDECKER
FOUNDATION

THANK YOU TO OUR DONORS

\$10,000-\$49,000

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\$5,000-\$9,900

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\$1,000-\$2,499

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