JFCS’ mission is to improve the quality of life and self-sufficiency of the Jewish and broader communities throughout the Portland metro area in accordance with Jewish values.

Providing stability & hope

Dear Friends,

This has been a different year, so why not a different Annual Report? We recently completed our comprehensive three-year strategic plan. In these pages, you’ll see its results and impact on each of Jewish Family & Child Service’s four programs: Counseling, Disability Support Services, Emergency Aid and Holocaust Survivor Services.

Why a strategic plan?
To engage in a deep dive around expanding JFCS’ services and responding to ongoing needs while anticipating those coming down the pike. Our planning period straddled the pandemic, providing greater challenges in our thinking and creativity in our provision of services.

We broke down our thinking into two key categories -- objectives and results -- with an eye toward

• new programs, fundraising and revenue-generating opportunities;
• strengthening community partnerships;
• evaluating current and anticipated programs for their ongoing value to JFCS’ mission; and
• long-term sustainability and strength.

Why JFCS?
The Jewish community and greater Portland know JFCS as the primary responsive and confidential resource for individuals of all ages, children and families in need: for an unforeseen medical bill; hot meals for our Survivors; mental-health care for people experiencing grief; and stimulating games in an online group setting for our adults with disabilities.

We extend heartfelt gratitude to every one of you who supported JFCS through the last three years. And as we look toward our 75th year, we thank you for the significant strides your support ensures we made and will make into the next quarter-century and beyond.

Warmly,

Larry Holzman
Board President

Ruth Scott
Executive Director
Directed by strategic-plan outcomes, Counseling applied for and received more grants than in the past, including for *Walking Beside You*, our first grief-processing group. It filled up quickly – with clients ages 28 to 96 – in fall 2021 and will be offered again in spring 2022.

JFCS’ mental-health providers exclusively provide person-centered, trauma-informed (PCTI) mental-health care. Our team this year expanded its roster of mental-health providers to meet increased demand. An intake manager joins our staff, as does a child specialist providing workshops to community partners.

Our clients benefit from our Counselors’ positive impact. One client recently said their life would have become “unbearable” without our program.

“You are totally amazing and our weekly sessions were very integral to my sanity during these trying times. Thank you is never enough.”

- Counseling client

Our Counseling program assists clients with a wide range of concerns. Among the most common are:

- **Mood concerns such as depression**
- **Anxiety and panic**
- **Grief and loss**
- **Managing physical health needs**
- **Trauma**
- **Relationships and belonging**

Our counselors assisted nearly 58% more clients in FY21 than they did in FY19.

<table>
<thead>
<tr>
<th>Year</th>
<th>More Counseling Sessions</th>
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<tbody>
<tr>
<td>FY19</td>
<td>1154</td>
</tr>
<tr>
<td>FY20</td>
<td>1541</td>
</tr>
<tr>
<td>FY21</td>
<td>1995</td>
</tr>
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Prompted by the pandemic, Disability Support Services (DSS) provide more holistic care of and services for our clients, as well as their families and their educators. We launched a weekly support group for parents and guardians to foster family expertise. We also added training sessions for dozens of Jewish educators at partner synagogues to ensure that access and inclusivity are for all.

Directed by our strategic plan, DSS resumed virtual socialization programming for members of TIKVAH, a group for adults ages 18 and up with physical, developmental, or mental-health disabilities. The Zoom-based sessions include curated and staff-led games, crafts and other activities our clients engage in together.

Our clients benefit from JFCS’ positive impact. As one parent told us, “As a parent of a child with a disability, it can be incredibly difficult to find other parents who get my feelings and experiences.”

“The Coming Together support group provides me with the experience of being on a playground and making connections with other parents, something I don’t get elsewhere.”

- Parent of a child with a disability
Emergency Aid pivoted very quickly at the pandemic’s onset to provide for the rapid increase in clients and their needs. The strategic plan concluded and COVID-19 hastened JFCS’ addition of an intake professional who also provides case management.

This position means a client who calls in or sends an email enjoys immediate contact with a friendly, live professional. Our clients now receive faster assessments, provision of services and, if outside our scope, robust referrals to outside agencies. No request goes unacknowledged.

Clients share the positive impact Emergency Aid has on their lives. Said one client: “I will be eternally grateful for the kindness and emotional support I have received and still get from JFCS staff, especially during this seemingly never-ending pandemic. JFCS is definitely an important part of my Jewish life.”

“I’m not sure what else we would have done this month.”  
- Emergency Aid client facing an unexpected medical expense
Guided by the strategic plan, JFCS’ Holocaust Survivor Services (HSS) program secured additional funding and partnerships and collaborated with national networks to ensure best practices. The largest impact on our Survivor clients is JFCS’ vaccine mandate: As of late-summer 2021, 100 percent of Homemaker Assistants, who provide services within Survivors’ homes, are vaccinated.

As our 80 vital and also vulnerable Survivor clients age, their needs increase. In 2020 alone, a total of 13 new HSS clients joined the JFCS family of clients. As they age, their needs increase; further funding allowed us to provide essential services and equipment, such as dental and eye care and canes and walkers.

“My husband and I truly appreciate your efforts—arranging for the gloves and sanitizers to be sent to us quickly. We are trying very hard to keep ourselves well and safe, and having these supplies in our home will be very helpful to us. Thank you!”

- A couple, HSS program clients

<table>
<thead>
<tr>
<th>Homemaker cleaning and housekeeping hours</th>
<th>Survivors’ urgent needs for dental, vision, safety and medical were met</th>
<th>hours of personal care services</th>
</tr>
</thead>
<tbody>
<tr>
<td>18,000</td>
<td>46</td>
<td>9,900</td>
</tr>
</tbody>
</table>

**Funds Secured from the German Government**

<table>
<thead>
<tr>
<th>Year</th>
<th>Funds Secured</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>$1,038,172</td>
</tr>
<tr>
<td>2020</td>
<td>$925,194</td>
</tr>
<tr>
<td>2019</td>
<td>$903,838</td>
</tr>
</tbody>
</table>

They indicate as the population ages its financial needs increase. Still, a 35% gap (~$350,000) remains between monies from the German government and the amount JFCS must provide.
Thank you to our community partners, such as the Jewish Federation of Greater Portland and Positive Charge! PDX, which means more support of our clients than ever before as our volunteer pool expands.

Once the pandemic eases we look forward to offering our volunteers mentoring, social visits to clients’ residences and running errands for opportunities they carried out previously, such as providing career support of our clients than ever before as our volunteer pool expands.

All names have been carefully reviewed. Nevertheless, errors may occur. If your name has been misprinted or omitted, please accept our apology. Please direct all questions or corrections to Sammy Monk at volunteer@jfcs-portland.org.

"It was because of my history of community service to give back to those who are needy, that got me hooked on JFCS. Its dedication to getting food to those who are hungry, to connecting with isolated clients, to helping those needing a job getting the help they need. Its dedication to all of its programs!"

- Howard Wasserteil, JFCS volunteer
**FINANCIAL SNAPSHOT**

**FY2020-2021**

**REVENUE .............. $2,436,283**

- CONTRIBUTIONS & EVENTS $647,031
- JEWISH FEDERATION OF GREATER PORTLAND $170,420
- GRANTS $165,555
- THE CONFERENCE ON JEWISH MATERIAL CLAIMS AGAINST GERMANY $379,889
- PROGRAM SERVICE FEES $173,488
- OTHER INCOME $299,900

**EXPENSES .............. $2,387,164**

- HOLOCAUST SURVIVOR SERVICES $1,056,542
- COUNSELING $294,121
- DISABILITY SUPPORT SERVICES $29,377
- EMERGENCY AID & VOLUNTEERS $225,003
- MANAGEMENT & ADMINISTRATION $570,714
- DEVELOPMENT $211,407

*Preliminary, unaudited statement for July 1, 2020 - June 30, 2021, including CARE Act funding.

“Thanks to our generous community, JFCS expanded its services to meet the changing and growing needs caused by COVID-19. Our 2019–21 Strategic Plan generated decisions to better position us for the future. The most impactful was developing a cash flow reserve for our Holocaust Survivor Services. As we prepare for our 75th anniversary, I am confident that JFCS will continue to deliver stability and hope to more people in the years to come.”

- Larry Holzman, JFCS Board president
LIFE & LEGACY

We are grateful to our supporters who plan on leaving a legacy gift to JFCS. These donations provide a stable funding source to support our programs, in good times and bad, for generations to come.

Jewish Family & Child Service is proud to be one of ten organizations in Oregon and SW Washington participating in Life & Legacy, a partnership of the Harold Grinspoon Foundation and the Oregon Jewish Community Foundation. The program promotes estate planning and planned giving that can build endowments and guarantee the long-term sustainability of local Jewish institutions and organizations.

As you assess your charitable goals, we hope that you will consider creating a legacy that will provide support for JFCS and benefit the people we serve - in good times and bad, for future generations.

Ron & Judy Applebaum
Gloria Bacharach*
Stephen A. & Toby F. Blake
Gerel Blauer
Stephen & Beverly Bookin
Kathy & Norman Chusid
Nathan F. Cogan
Lee & Sheri Cordova
Susan Danielsen
Richard Dobrow
Jenat & Howard Feldman
Bob & Lesley Glasgow
Helaine Gross & Paul Norr
Lesley Isenstein & Steve Laveson
Randy Katz
Ruben & Elizabeth Menashe
Michael J. Millender
Alan & Lana Miller
Leah Nepom*
Dale Oiler
Ray* & Dorothy* Packouz
Gary & Sylvia Pearlman
Eve & Alan Rosenfeld
Madelle & Stan Rosenfeld
Sally Rosenfeld & Andrew Frank
Elaine Savinar
Michael Simon
Les* & Martha Soltesz
Corinne & Larry Spiegel
Menachem Teiblum*
Larry Volchok
Jennifer & Ken Zeidman
Anonymous (3)

*Of blessed memory

“...and bad, for generations to come.”

- Nathan Cogan, long-time JFCS donor

THANK YOU TO OUR DONORS

We are thankful to all those who make our work possible. The following list represents donors who made a donation between July 1, 2020 and June 30, 2021.

All names have been carefully reviewed. Nevertheless, errors may occur. If your name has been misprinted or omitted, please accept our apology. Please direct all questions or corrections to Ruth Scott at rscott@jfcs-portland.org.

$100,000 & above

Gloria Bacharach (z”l)
Oregon Health Authority

$50,000 - $99,999

Judith & Edwin Cohen Foundation
The Danish Family Endowment Fund of OJCF
First Hebrew Benevolent Fund of OJCF
Friendly Rosenthal Fund of OJCF
The Holzman Foundation
Chuck Karshon Memorial Fund of OJCF
KMR Group Foundation
Leah Nepom (z”l)
Robert & Rita Philip Family Fund of OJCF
Leonard & Lois Schnitzer Charitable Supporting Foundation of OJCF
Martha Soltesz
Jerry & Helen Stern
Grandchildren’s Fund of OJCF
Joseph E. Weston Public Foundation
Lubliner Endowed Fund for the Needy of OJCF
OJCF Endowment Fund
Jack & Clara Paige Family Fund of OJCF
Sarah Ritchie Fund of OCF
Lloyd & Rosemarie Rosenfeld Fund of OJCF
Harold & Arlene Schnitzer Family Fund of OJCF
Cookie & Merritt Yoelin Fund of OJCF
Jay & Diane Zidell Charitable Foundation

$1,000 - $2,499

Bradley Abeson
JFGP - Anonymous
Associated Enterprises / Paul Labby
David & Anita August
Alan Bacharach
Robin Bacon-Shone
Andrew & Ellen Berlinberg
Lawrence & Susan Black
The Henry & Gerel Blauer Family Fund of OJCF
Jerry & Amy Brem
Lee & Sheri Cordova
The C.R. May Fund/ Vanguard Charitable
Stuart & Nikki Director Family Fund of OJCF
Richard Dobrow
Gary & Sandra Etlinger Fund of OCF
Jen & Howard Feldman
Michael & Chriz Feves
Josh & Amy Frankel Family Fund
Sarah & Jonathan Glass
Harry & Mary Goldhammer
Rosalie Goodman
Noah Gordon
Gradow Family Fund of OJCF
Janet Guggenheim
JFGP - Andrew B. Harris
Jathan Janove
Randy Katz & Peter Wigmore
Josephine Klevit
Charles Kutner
Richard Lowensohn
Richard Marantz
Robin & Steve McCoy

$10,000 - $49,999

William & Sandra Bennett Charitable Trust
Robert Brady Charitable Trust
Alice Carr Fund for JFCS’ Counseling Endowment Fund of OJCF
Bill & Harold Kwitman
Gayle & Jerome Marger
Max Birnbach Charity Fund of OJCF
Rosaly Menashe
RBC Wealth Management / Victor & Toinette Menashe
Norr/Gross Family Fund at OJCF
Sarah Ritchie Fund of OCF
Lloyd & Rosemarie Rosenfeld Fund of OJCF
Harold & Arlene Schnitzer Family Fund of OJCF
Cookie & Merritt Yoelin Fund of OJCF
Jay & Diane Zidell Charitable Foundation

$2,500 - $4,999

Leah Nepom (z”l)
Robert & Rita Philip Family Fund of OJCF
Leonard & Lois Schnitzer Charitable Supporting Foundation of OJCF
Martha Soltesz
Jerry & Helen Stern
Grandchildren’s Fund of OJCF
Joseph E. Weston Public Foundation

$5,000 - $9,999

Gloria Bacharach Family Fund of OJCF
The Benevity Community Impact Fund
Congregation Neveh Shalom Stuart & Leah Durkee Endowment Fund of OJCF
Steven Levin
Lewin Family Fund of OJCF

$1,000 - $2,499

Bradley Abeson
JFGP - Anonymous
Associated Enterprises / Paul Labby
David & Anita August
Alan Bacharach
Robin Bacon-Shone
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JFGP - Andrew B. Harris
Jathan Janove
Randy Katz & Peter Wigmore
Josephine Klevit
Charles Kutner
Richard Lowensohn
Richard Marantz
Robin & Steve McCoy

“The heart can guide us when it comes to helping others. JFCS has been and should remain a huge helping hand in the Portland community, and I remain proud of its achievements. But it takes action to help the unemployed, the homeless and the victims of natural disasters. I thank G-d that I have had the wherewithal to make a difference.”

- Nathan Cogan, long-time JFCS donor
Board of Directors

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Megan Leftwich
Lisa Schneiderman
Corinne Spiegel
Carolyn Weinstein
Gary Weinstein

“My siblings and my visit to JFCS made a profound difference in how we planned for care and also in how we talked with each other about it. I was so glad that I could turn to JFCS for advice on aging parents in a Jewish community context. It was this experience that inspired me to serve as a Board member.”

- Elana Emlen, Board member

Staff

ADMINISTRATION
Ruth Scott
Executive Director

Susan Greenberg
Deputy Director

Janene Richards
Benefits & Operations Manager

Joanna Macrae
Bookkeeper

Sammy Monk
Volunteer Coordinator

MARKETING & COMMUNICATIONS
Jenn Director Knudsen
Communications Manager

Robyn Taylor
Marketing Manager

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Clinical Director

Missy Fry, LCSW, CAGCS
Behavioral Health Social Worker

Caitlin DeBoer, MSW, CSWA,
Mental Health Social Worker

Dinah Gilburd, LCSW
Consultant

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Emergency Aid Department Manager

Kaila Cameli
Intake Manager/Emergency Aid Manager

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Interim Program Director

Rita Shmulevsky
Lead Case Manager

Alla Piatski
Bilingual Case Manager

Marina Milman
Bilingual Scheduling Coordinator

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Disability Support Services Manager

Janet Menashe
Senior Disability Case Manager

Sarit Cahana
Disability Support Services Administrator

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