

**ANNUAL
REPORT**
2020-2021



**IMPACT
REPORT**
FY'19-FY'21



JFCS

Jewish Family & Child Service

Providing **stability** & **hope**



JFCS' mission is to improve the quality of life and self-sufficiency of the Jewish and broader communities throughout the Portland metro area in accordance with Jewish values.



Providing stability & hope

Dear Friends,

This has been a different year, so why not a different Annual Report? We recently completed our comprehensive three-year strategic plan. In these pages, you'll see its results and impact on each of Jewish Family & Child Service's four programs: Counseling, Disability Support Services, Emergency Aid and Holocaust Survivor Services.

Why a strategic plan?

To engage in a deep dive around expanding JFCS' services and responding to ongoing needs while anticipating those coming down the pike. Our planning period straddled the pandemic, providing greater challenges in our thinking and creativity in our provision of services.

We broke down our thinking into two key categories -- objectives and results -- with an eye toward

- new programs, fundraising and revenue-generating opportunities;
- strengthening community partnerships;
- evaluating current and anticipated programs for their ongoing value to JFCS' mission; and
- long-term sustainability and strength.

Why JFCS?

The Jewish community and greater Portland know JFCS as the primary responsive and confidential resource for individuals of all ages, children and families in need: for an unforeseen medical bill; hot meals for our Survivors; mental-health care for people experiencing grief; and stimulating games in an online group setting for our adults with disabilities.

We extend heartfelt gratitude to every one of you who supported JFCS through the last three years. And as we look toward our 75th year, we thank you for the significant strides your support ensures we made and will make into the next quarter-century and beyond.

Warmly,


Larry Holzman
Board President




Ruth Scott
Executive Director



COUNSELING

Meeting you where you are



Directed by strategic-plan outcomes, Counseling applied for and received more grants than in the past, including for *Walking Beside You*, our first grief-processing group. It filled up quickly -- with clients ages 28 to 96 -- in fall 2021 and will be offered again in spring 2022.

JFCS' mental-health providers exclusively provide person-centered, trauma-informed (PCTI) mental-health care. Our team this year expanded its roster of mental-health providers to meet increased demand. An intake manager joins our staff, as does a child specialist providing workshops to community partners.

Our clients benefit from our Counselors' positive impact. One client recently said their life would have become "unbearable" without our program.

"You are totally amazing and our weekly sessions were very integral to my sanity during these trying times. Thank you is never enough."

- Counseling client

Our Counseling program assists clients with a wide range of concerns. Among the most common are:

Mood concerns such as depression

Anxiety and panic

Grief and loss

Managing physical health needs

Trauma

Relationships and belonging

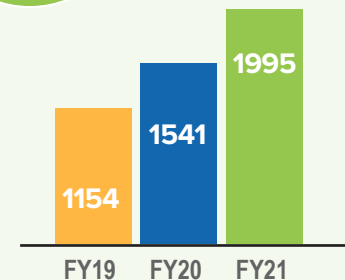
Our counselors assisted nearly

58%

more clients

in FY21 than they did in FY19

841
more counseling sessions
from FY19 to FY21



DISABILITY SUPPORT SERVICES

Access for all abilities



Prompted by the pandemic, Disability Support Services (DSS) provide more holistic care of and services for our clients, as well as their families and their educators. We launched a weekly support group for parents and guardians to foster family expertise. We also added training sessions for dozens of Jewish educators at partner synagogues to ensure that access and inclusivity are for all.

Directed by our strategic plan, DSS resumed virtual socialization programming for members of TIKVAH, a group for adults ages 18 and up with physical, developmental, or mental-health disabilities. The Zoom-based sessions include curated and staff-led games, crafts and other activities our clients engage in together.

Our clients benefit from JFCS' positive impact. As one parent told us, "As a parent of a child with a disability, it can be incredibly difficult to find other parents who get my feelings and experiences."

"The Coming Together support group provides me with the experience of being on a playground and making connections with other parents, something I don't get elsewhere."

- Parent of a child with a disability



EMERGENCY AID

*Providing stability and hope
in tough times*

Emergency Aid pivoted very quickly at the pandemic's onset to provide for the rapid increase in clients and their needs. The strategic plan concluded and COVID-19 hastened JFCS' addition of an intake professional who also provides case management.

This position means a client who calls in or sends an email enjoys immediate contact with a friendly, live professional. Our clients now receive faster assessments, provision of services and, if outside our scope, robust referrals to outside agencies. No request goes unacknowledged.

Clients share the positive impact Emergency Aid has on their lives. Said one client: "I will be eternally grateful for the kindness and emotional support I have received and still get from JFCS staff, especially during this seemingly never-ending pandemic. JFCS is definitely an important part of my Jewish life."

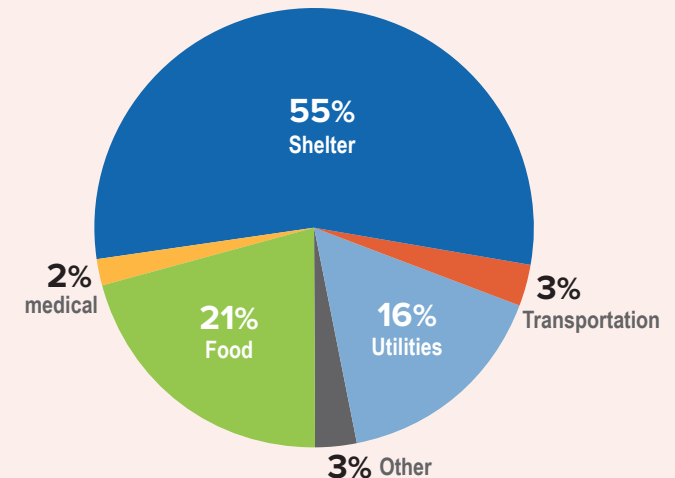
"I'm not sure what else we would have done this month."

- Emergency Aid client facing an unexpected medical expense

\$180,000
distributed

214
clients served

TYPES OF ASSISTANCE



HOLOCAUST SURVIVOR SERVICES

*Surrounding our
community with care*



Guided by the strategic plan, JFCS' Holocaust Survivor Services (HSS) program secured additional funding and partnerships and collaborated with national networks to ensure best practices. The largest impact on our Survivor clients is JFCS' vaccine mandate: As of late-summer 2021, 100 percent of Homemaker Assistants, who provide services within Survivors' homes, are vaccinated.

As our 80 vital and also vulnerable Survivor clients age, their needs increase. In 2020 alone, a total of 13 new HSS clients joined the JFCS family of clients. As they age, their needs increase; further funding allowed us to provide essential services and equipment, such as dental and eye care and canes and walkers.

**"My husband and I truly appreciate your efforts--
arranging for the gloves and sanitizers to be sent
to us quickly. We are trying very hard to keep
ourselves well and safe, and having these supplies
in our home will be very helpful to us. Thank you!"**

- A couple, HSS program clients

18,000

Homemaker cleaning and
housekeeping hours

46

Survivors' urgent needs
for dental, vision, safety
and medical were met

9,900

hours of personal
care services

FUNDS SECURED FROM THE GERMAN GOVERNMENT

2021	\$1,038,172
2020	\$925,194
2019	\$903,838

They indicate as the population ages its financial needs increase. Still, a 35% gap (~\$350,000) remains between monies from the German government and the amount JFCS must provide.

NEW THIS YEAR: JFCS' VOLUNTEER PROGRAM

We are so honored to have so many community members who give their resources to JFCS, including their time. JFCS is so grateful to its hundreds of volunteers who raise a hand (or click the "Volunteer Now" button) to offer their time on behalf of our clients throughout greater Portland and all year round.

Thank you to our community partners, such as the Jewish Federation of Greater Portland and Positive Charge! PDX, which means more support of our clients than ever before as our volunteer pool expands.

Once the pandemic eases we look forward to offering our volunteers opportunities they carried out previously, such as providing career mentoring, social visits to clients' residences and running errands for those who are home-bound. To all our volunteers: Thank you.

Renata Adamidov
Rebecca Allen
Susan Andrews
Lindy Ariff
David Baasch
Roz Babener
Dana Bacharach
Martin Baicker
Casey Baker
Minnie Bautista
Lillian Beltz
Leah Benson
Tom Berg
Alice Bergman
Andrew Berlinberg
Trudi Bloom
Jody Bothe
Richard Botney
Janet Brandt
Laura Bray
Kaitlyn Burch
Deborah Caldwell
Faye Canape
Carole Carlson
Stacy Carmen
Dennis Christie
Kathy Chusid
Norm Chusid
Deanna Cohen
Emily Cohen
Jerry Cohen
Jon Cohen

Sallie Cohen
Yvonne Cohen
Kathryn Collins
Laila Collman
Peter Condra
Lynne Coon
Lee Cordova
Sheri Cordova
Julia Daigneault
Elizabeth Daniels
Marah Danielson
Carol Danish
Deborah Davis
Laura Davis
Kristin
DeBenedetto
Linda Detmers
Marissa Devon
Alexandra Dezsofi
Nikki Director
Nikki Dorfman
Angelica Duffy
Sharon Dunham
Ellen Dunn
Mulhotra
Katelin Durnal
Andrea Dye
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Ronnie-Gail Emden
Elana Emlen
Estee Emlen
Veronica Esagui

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Jen Feldman
Rhona Feldman
Linda Fendors
Elaine Ferrell-Burns
Rena Fox
Heidi Franklin
John Fraser
Ellen Gass
Jeff Gersh
Anne Gifford
Jay Gilbert
Maya Gillam
Lucinda Gilman
Chuck Goldfard
Alex Gordin
Shoshana Gordon
Carolyn Gorin
Sam Gottlieb
Bill Gould
Michelle Gradov
Steve Gradov
Jill Grassman
David Greenberg
Jody Greene
Lisa Greenfield
Megan Grzybowski
Alexandra Hagen
Ava Hagen
Anna Haimowitz

Laurel Hamers
Leslie Hammer
Shannon Hampton
Rachel Harris
Eve Hart
Anika Henry
Andrea Herskowitz Dye
Nellie Hester
Brian Highkin
Suzanne Hildick
Melissa Himmelman
Melinda Holdsworth
Larry Holzman
Barbra Horowitz
Frances Ippolito
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Boaz Kahana
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Sara Karlin
Susan Katz
Amy Kirkman
Kathryn Kirstein
Peter Kleier
Jennifer Klemann
Eric Kodesch
Galina Kogan
Jeri Koontz
Igor Kotlyarevskiy
Andrew Kreiner
Magid Latif
Laurie Laverdiere

Naomi Leavitt
Molly Lebowitz
Julie Leet
Leah Leftkowitz
Megan Leftwich
Ralph Leftwich
Harold Lesch
Jacqueline Lesch
Eve Levy
Lyndsay Levy
Pauline Lewis
Peggy Lickert
Diana Lindemann
Laura Litofe Odoms
Hanoah Livneh
Emily Mannisto
Gary Martel
Sheryl Martel
Ana Martinez
Ruth Matinko-Wald
Melissa Matterazzo
Kevin Matulef
Kimberly Matulef
Jason Matzker
Katri Maya
Robin McAlpine
Robin McCoy
Kathleen McHarg
Mary Mcmenamin
William McMillen
Abby Menashe
Nadine Menashe

Jason Metzker
Erika Meyer
Rich Meyer
Alina Mitina
Jill Mohn-Grassman
Shonda Murphy
Heather Murphy Grund
Lois Nathan
Terri Nelsen
Sarah Nelson
Amara Norman
Paul Norr
Samara Oberlander
Kristin Oliveira
Eleni O'Neill
Brian Pauleen
Lynne Pauleen
Jonathan Penley
Sharon Perrin
Maria Pineda
Rachel Pines
Charlene Pinn
Maxine Pollack
Sharon Pollin
Stephanie Portman
Katie Price
Nany Prouser
Tess Raunig
Avril Richardson-Hart
Michelle Ro
Kari Rodegard
Edie Rogoway Van Ness

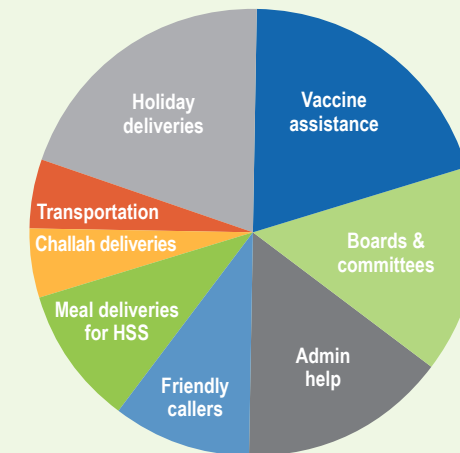
Laura Rosencrantz
Barry Rosenfield
Chantal Rosenthal
Judith Roupff
Randi Sachs
Julia Salmon
Kia Sastre
Jenna Sather
Harry Schadel
Shelley Schmitz
Lisa Schneiderman
Ashley Schofield
Jenna Scott
Nora Semonsen
Julie Sheppard
Allison Sherman
Mary Shipley
Dennis Siegman
Rochelle Silver
Victoria Skakel
Meridith Skykes
Aidan Smith
Jennifer Solomon
Marty Soloway
Katherin Sorrels
Corinne Spiegel
Donald Spiegel
Randolph Splitter
Patricia Stein
Maura Stine
Rachael Susman
Meredith Sykes



Victoria Tcherven
Elizabeth Tegen
Dina Thompson
Bill Treuhaft
JoAnne Treuhaft
Luiza Vaynberg
Amber Wagner
Howard Wasserteil
Elisa Weger
Carolyn Weinstein
Gary Weinstein
Mahri Weitz
Sue Wendel
Gabrielle Williams
Estelle Winicki
Jill Yates
Jen Yoken
Steve Zeiden
Justin Zellinger
Avril Zielen-Brodey
Jenna Zine
Shaina Zins



All names have been carefully reviewed. Nevertheless, errors may occur. If your name has been misprinted or omitted, please accept our apology. Please direct all questions or corrections to Sammy Monk at volunteer@jfcc-portland.org.



Even COVID restrictions did not hamper
our volunteers' passion to help

"It was because of my history of community service to give back to those who are needy, that got me hooked on JFCS. Its dedication to getting food to those who are hungry, to connecting with isolated clients, to helping those needing a job getting the help they need. Its dedication to all of its programs!"

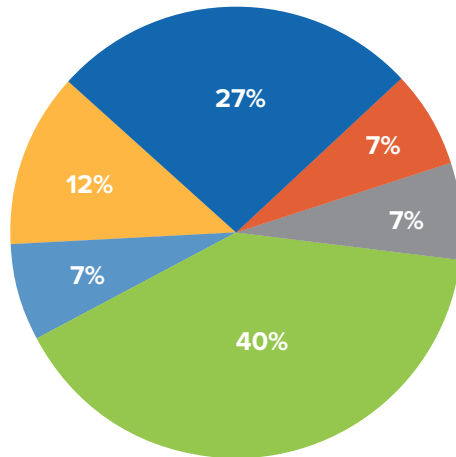
- Howard Wasserteil,
JFCS volunteer

FINANCIAL SNAPSHOT

FY2020-2021

REVENUE \$2,436,283

- CONTRIBUTIONS & EVENTS
\$647,031
- JEWISH FEDERATION OF
GREATER PORTLAND
\$170,420
- GRANTS
\$165,555
- THE CONFERENCE ON JEWISH
MATERIAL CLAIMS AGAINST GERMANY
\$979,889
- PROGRAM SERVICE FEES
\$173,488
- OTHER INCOME
\$299,900

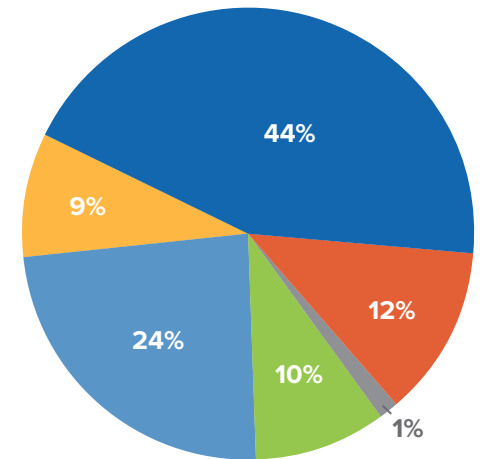


*Preliminary, unaudited statement for July 1, 2020 - June 30, 2021, including CARE Act funding.



EXPENSES \$2,387,164

- HOLOCAUST SURVIVOR SERVICES
\$1,056,542
- COUNSELING
\$294,121
- DISABILITY SUPPORT SERVICES
\$29,377
- EMERGENCY AID & VOLUNTEERS
\$225,003
- MANAGEMENT & ADMINISTRATION
\$570,714
- DEVELOPMENT
\$211,407



“Thanks to our generous community, JFCS expanded its services to meet the changing and growing needs caused by COVID-19. Our 2019–21 Strategic Plan generated decisions to better position us for the future. The most impactful was developing a cash flow reserve for our Holocaust Survivor Services. As we prepare for our 75th anniversary, I am confident that JFCS will continue to deliver stability and hope to more people in the years to come.”

- Larry Holzman, JFCS Board president

LIFE & LEGACY

We are grateful to our supporters who plan on leaving a legacy gift to JFCS. These donations provide a stable funding source to support our programs, in good times and bad, for generations to come.

Jewish Family & Child Service is proud to be one of ten organizations in Oregon and SW Washington participating in Life & Legacy, a partnership of the Harold Grinspoon Foundation and the Oregon Jewish Community Foundation. The program promotes estate planning and planned giving that can build endowments and guarantee the long-term sustainability of local Jewish institutions and organizations.

As you assess your charitable goals, we hope that you will consider creating a legacy that will provide support for JFCS and benefit the people we serve - in good times and bad, for future generations.

Ron & Judy Applebaum
Gloria Bacharach*
Stephen A. & Toby F. Blake
Gerel Blauer
Stephen & Beverly Bookin
Kathy & Norman Chusid
Nathan F. Cogan
Lee & Sheri Cordova
Susan Danielson
Richard Dobrow
Jenat & Howard Feldman
Bob & Lesley Glasgow
Helaine Gross & Paul Norr
Lesley Isenstein & Steve Laveson
Randy Katz
Ruben & Elizabeth Menashe
Michael J. Millender
Alan & Lana Miller

Leah Nepom*
Dale Oller
Ray* & Dorothy* Packouz
Gary & Sylvia Pearlman
Eve & Alan Rosenfeld
Madelle & Stan Rosenfeld
Sally Rosenfeld & Andrew Frank
Elaine Savinar
Michael Simon
Les* & Martha Soltesz
Corinne & Larry Spiegel
Menachem Teiblum*
Larry Volchok
Jennifer & Ken Zeidman
Anonymous (3)

**Of blessed memory*



“The heart can guide us when it comes to helping others. JFCS has been and should remain a huge helping hand in the Portland community, and I remain proud of its achievements. But it takes action to help the unemployed, the homeless and the victims of natural disasters. I thank G-d that I have had the wherewithal to make a difference.”

- Nathan Cogan, long-time JFCS donor



THANK YOU TO OUR DONORS

We are thankful to all those who make our work possible. The following list represents donors who made a donation between July 1, 2020 and June 30, 2021.

All names have been carefully reviewed. Nevertheless, errors may occur. If your name has been misprinted or omitted, please accept our apology. Please direct all questions or corrections to Ruth Scott at rscott@jfcs-portland.org.

\$100,000 & above



**NATHAN COGAN
FAMILY FUND
OF OJCF**



\$50,000 - \$99,999

Gloria Bacharach (z"l)
Oregon Health Authority

\$10,000 - \$49,999

Judith & Edwin Cohen Foundation
The Danish Family Endowment Fund of OJCF
First Hebrew Benevolent Fund of OJCF
Friendly Rosenthal Fund of OJCF
The Holzman Foundation
Chuck Karsun Memorial Fund of OJCF
KMR Group Foundation
Leah Nepom (z"l)
Robert & Rita Philip Family Fund of OJCF
Leonard & Lois Schnitzer Charitable Supporting Foundation of OJCF
Martha Soltesz
Jerry & Helen Stern
Grandchildren's Fund of OJCF
Joseph E. Weston Public Foundation

\$5,000 - \$9,999

Gloria Bacharach Family Fund of OJCF
The Benevity Community Impact Fund
Congregation Neveh Shalom
Stuart & Leah Durkheimer Endowment Fund of OJCF
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Jay & Diane Zidell Charitable Foundation

\$2,500 - \$4,999

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Jane & Michael Rice Fund
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JFGP - Turner Fund
JFGP - Larry & Linda Veltman
Gary & Carolyn Weinstein
Josh & Danica Wnuk

\$1,000 - \$2,499

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JFGP - Anonymous
Associated Enterprises / Paul Labby
David & Anita August
Alan Bacharach
Robin Bacon-Shone
Andrew & Ellen Berlinberg
Lawrence & Susan Black
The Henry & Gerel Blauer Family Fund of OJCF
Jerry & Amy Brem
Lee & Sheri Cordova
The C.R. May Fund / Vanguard Charitable
Stuart & Nikki Director Family Fund of OJCF
Richard Dobrow
Gary & Sandra Etlinger Fund of OCF
Jen & Howard Feldman
Michael & Chris Feves
Josh & Amy Frankel Family Fund
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Noah Gordon
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Janet Guggenheim
JFGP - Andrew B. Harris
Jathan Janove
Randy Katz & Peter Wigmore
Josephine Klevit
Charles Kuttner
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Robin & Steve McCoy

Ruth Medak Charitable Fund
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 JFGP - Senator Ron Wyden

\$500 - \$999

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 Mackenzie Blake
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 Stanley & Judith Blauer
 Family Fund of OJCF
 Bluestone & Hockley
 Real Estate Services

Gloria Borg & Michael Olds
 Cantor Ida Rae &
 Rabbi Michael Cahana
 Gerald Cohen
 Community Foundation for
 Southwest Washington
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 Michael Klain
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 & David Knudsen
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 Ralph London
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 Belinda Morgan
 Network For Good
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 Barry Tonkin
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 Elaine Weinstein
 Fern Winkler Schlesinger
 Bruce & Susan Winthrop

Lesa Wolman
 Steve Zeiden

\$250 - \$499

Susan Baillet & Herman Asarnow
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 Baillet Family Fund
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 Elaine Coughlin & Jonathon Lietz
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 Julie Durkheimer
 Shelton Donnell
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 James & Judith Emerson
 Elana Emlen
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 Jewish Community Foundation
 San Diego / Gordon Family
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 Michael Weiner &
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 Zenith Tzedakah Fund
 of OJCF

\$100 - \$249

Sue Albert
 The Carol Aminoff Living Trust
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 Marah Bean
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 Francine & Thomas Berg
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 Carol Cogan-Koranda

Sallie & Jon Cohen
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 Marc & Wendy Comstock
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 Joel Hanawalt
 Naomi Harwin
 Victoria Haugen
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 Myra Himmelfarb
 Ava Hoover
 Barry and Fanny Horowitz
 Rabbi Daniel & Carol Isaak
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 Vera & Robert Jagendorf
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 Janice Kettler
 Eun Kim
 Catherine Kirkland
 Michelle & Loren Koplan
 Lawrence & Debra Korman
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 Raul & Lidia Krivoy
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 Stanley & Madelle Rosenfeld
 Davia & Ted Rubenstein
 Jill Rubinstein
 Roberta Ruimy
 Douglass Ruth
 Ruth Sachter
 Faye Samuels
 Jack Sansolo
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 Patricia Schwartz
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 & Eric Simpson
 Jill Slansky
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Joan Stiber
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Aron Swerdlin
Ann Turtledove-Jaffe
Kenneth & Mary Unkeles
Sharyl & Rick Vagy
Anthony Vitoff
Andrew Waxman
David Weiner
Sue Wendel
Mark & Mindy Zeitzer
Janet, Bill & Stacie Zelman

Up to \$99

Howard Aaron
Marlene Abrams
Sharlota Aginsky
Eva Aigner
Steve Albert
Amazon Smile Foundation
Anonymous
Mark Bacharach
Erin Balbier
Jerome Barde
Rachel Barnett
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Jewish Federation
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Note: JFGP: Jewish Federation of Greater Portland • OCF: Oregon Community Foundation • OJCF: Oregon Jewish Community Foundation

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Not pictured: Lindy Ariff

“My siblings and my visit to JFCS made a profound difference in how we planned for care and also in how we talked with each other about it. I was so glad that I could turn to JFCS for advice on aging parents in a Jewish community context. It was this experience that inspired me to serve as a Board member.”

- Elana Emlen, Board member

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